

Troubleshooting Guide

Issue

What to Do

Display is flashing or making a ticking noise

Unplug the cable, switch the power to the **ON** position, then plug the cable back in.

Display only shows 100% when charging

Unplug the cable, switch the power to the **ON** position, then plug the cable back in.

Radiator not turning on in Auto Mode

In **Auto Mode**, the radiator will only start once it reaches a temperature of **33°C**. This is normal operation.

Radiator turns on and off in Auto Mode

In Auto Mode, the radiator heats up to **33°C** before it starts. It will turn off when your room reaches the set temperature. If the radiator cools below **33°C**, the **Heatboost Pro** will automatically switch off. It will turn back on again once the radiator warms up to **33°C**.
